



Troubleshooting

Problem	Possible Cause	Action	See page
No keyboard Sound	<ol style="list-style-type: none"> 1. Power supply problem. 2. Power is not turned on. 3. Volume setting is too low. 4. The MODE switch is in the CASIO CHORD or FINGERED position. 5. LOCAL CONTROL is off. 6. MIDI data has changed the VOLUME and EXPRESSION settings to 0. 	<ol style="list-style-type: none"> 1. Correctly attach the AC adaptor, make sure that batteries poles (+/-) are facing correctly, and check to make sure that batteries are not dead. 2. Press the POWER button to turn on power. 3. Use the VOLUME slider to increase volume. 4. Normal play is not possible on the accompaniment keyboard while the MODE switch is set to CASIO CHORD or FINGERED. Change the MODE switch setting to NORMAL. 5. Turn on LOCAL CONTROL. 6. Adjust both parameters. 	<p>Page E-12</p> <p>Page E-14</p> <p>Page E-14</p> <p>Page E-16</p> <p>Page E-37</p> <p>Page E-39</p>
<p>Any of the following symptoms while using battery power.</p> <ul style="list-style-type: none"> • Dim power supply indicator • Instrument does not turn on. • Dim, difficult to read display • Abnormally low speaker/headphone volume • Distortion of sound output • Occasional interruption of sound when playing at high volumes • Sudden power failure when playing at high volumes • Dimming of the display when playing at high volume • Abnormal rhythm pattern and demo tune play • Dimming of keyboard lights when notes sound. • Loss of power, sound distortion, or low volume when playing from a connected computer or MIDI device 	Low battery power	Replace the batteries with a set of new ones or use the AC adaptor.	Page E-12
Auto Accompaniment does not sound.	Accompaniment volume is set to 000.	Use the ACCOMP VOLUME button to increase the volume.	Page E-19
Sound output does not change when key pressure is varied.	Touch response is turned off.	Press the TOUCH RESPONSE button to turn it on.	Page E-34
Key light stays on.	Keyboard is waiting for play of the correct note during Step 1 or Step 2 play.	<ol style="list-style-type: none"> 1. Press the lit key to continue with Step 1 or Step 2 play. 2. Press the START/STOP button to quit Step 1 or Step 2 play. 	<p>Page E-22</p> <p>Page E-23</p>
Keys are lit though no sound is being produced.	Power on alert is reminding you that power was left on without any operation being performed.	Press any button or keyboard key to restore power to normal.	Page E-13
When playing with another MIDI instrument, keys or tunings do not match.	Transpose or tuning is set to a value other than 00.	Use the TRANSPOSE/TUNE/MIDI button to display the applicable setting screens and set both transpose and tuning to 00.	Page E-36
Cannot record Auto Accompaniment or rhythm.	Track other than Track 1 is selected as the recording track.	Use the track select buttons to select Track 1. (Track 2 is melody track.)	Page E-25
When playing General MIDI data with a computer, playback notes do not match those produced when lit keys are pressed.	Wrong SOUND RANGE SHIFT setting	Use the TRANSPOSE/TUNE/MIDI button to display the SOUND RANGE SHIFT screen and correct the setting.	Page E-38
Playing on the keyboard produces an unnatural sound when connected to a computer.	The computer's MIDI THRU function is turned on.	Turn off the MIDI THRU function on the computer or turn off LOCAL CONTROL on the keyboard.	Page E-37
Cannot record chord accompaniment data on a computer.	ACCOMP MIDI OUT is turned off.	Turn on ACCOMP MIDI OUT.	Page E-37