P1

Even after applying the countermeasure software, images with "unknown date" or "patient ID not set" will remain in the Viewer. Delete these image files from the Viewer and re-import them from the camera.

If the captured images are still in the camera

If there are no images left in the camera, please see the next page.

- If D'z IMAGE Viewer is running, please exit it.
- 1. Double-click the downloaded "DzIMAGEViewer_hotfix_.exe" file.
- 2. Click OK on the dialog box that opens.

🔳 D'z II	MAGE Viewer HOTFIX	×
0	This hotfix applies to D'z IMAGE Viewer to address specific issues on Windows 11, 24H2.	
	This hotfix does not affect Windows itself.	
	Please make sure that D'z IMAGE Viewer is not running for this hotfix to be applied properly.	
	Click OK to apply this hotfix.	
	キャンセル	

3. If "Hotfix applied." is displayed, the software has been successfully applied.



- 4. Click OK to finish.
- 5. Start D'z IMAGE Viewer
- 6. Select all images with "unknown date" in the "Patient ID not set" and move them to the trash box.
- If there are images you do not want to delete other than the images taken by the camera, please remove them from the selection.



7. Delete the images completely from the trash box.



- 8. Re-import the images from the camera.
- 9. Confirm that the images have been imported correctly and you are done.

P2

If there are no images left on the camera, please be sure to follow the steps below to apply the countermeasure software.



- 1. Start D'z IMAGE Viewer.
- 2. Backup all data just in case (save to any destination)



3. Create a new folder on the desktop of your PC.



4. Select all images with "unknown date" in the "Patient ID not set" and right-click and select "Export Images" .



5. Select the folder created in step 3.



6. Close the "Output Images" dialog box.



Continue to next page.

If there are no captured images left in the camera

- 7. Exit D'z IMAGE Viewer.
- 8. Double-click the downloaded "DzIMAGEViewer_hotfix_202411.exe" file.
- 9. Click OK on the dialog box that opens.



10. If "Hotfix applied." is displayed, the software has been successfully applied.



- 11. Click OK to finish
- 12. Start D'z IMAGE Viewer
- 13. Select all images with "unknown date taken" in Patient ID Unset and move them to the trash box.
- If there are images you do not want to delete other than the images taken by the camera, please remove them from the selection.



14. Delete the images completely from the trash box.



15. Import images output in 3-6.



Continue to next page.

P4

If there are r	o captured	images I	eft in	the camera
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16. Select the folder containing the images output in steps 3-6 to begin import.

Folder Use the first level folder's name as the patient'th Success: Skip: Failure: Start Cose Start	Search New folder P IIII Size Type Size
Success: Skip: Failure: Start Close Start New folder Start New folder	Search New folder P Type Size
Success: Skip: Failure: Start: Close Select a folder to import images. Select a folder to images. Select a folder to images. Select a folder to image	Search New folder
Select a folder to import images. Corganize ➤ New folder ➤ ♥ ♥ ♥ ♥ ♥ ♥ ♥ ♥ ♥ ♥ ♥ ♥ ♥ ♥ ♥ ♥ ♥ ♥	Search New folder
⁶ Select a folder to import images. ← → ↓ This PC > Desktop > New folder Organize * New folder Organize * New folder Organize * New folder Organize * New folder Ownowidads Music P foctures Foctures Wusic Foctures Woos Local Disk (C)	Search New folder
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Downloads Music Pictures Videos Local Disk (C) Google Drive	Select Folder Cancel
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17. When import is complete, press Close to exit.



18. When you confirm that the images have been imported correctly, you are done.