

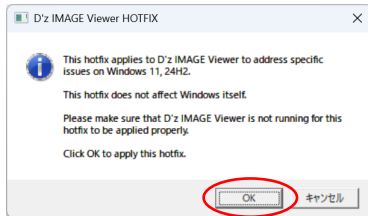
Even after applying the countermeasure software, images with “unknown date” or “patient ID not set” will remain in the Viewer. Delete these image files from the Viewer and re-import them from the camera.

If the captured images are still in the camera

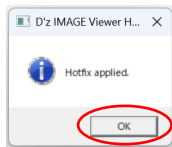
If there are no images left in the camera, please see the next page.

If D'z IMAGE Viewer is running, please exit it.

1. Double-click the downloaded “DzIMAGEViewer\_hotfix\_.exe” file.
2. Click OK on the dialog box that opens.



3. If “Hotfix applied.” is displayed, the software has been successfully applied.

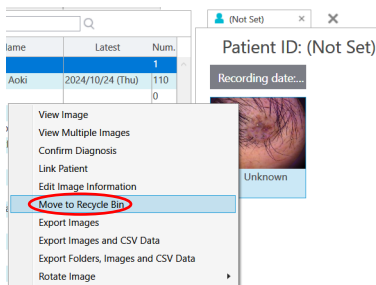


4. Click OK to finish.

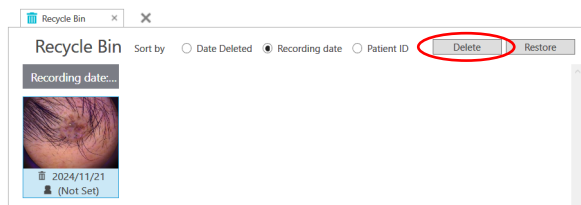
5. Start D'z IMAGE Viewer

6. Select all images with “unknown date” in the “Patient ID not set” and move them to the trash box.

If there are images you do not want to delete other than the images taken by the camera, please remove them from the selection.



7. Delete the images completely from the trash box.



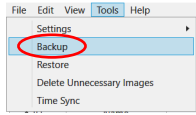
8. Re-import the images from the camera.

9. Confirm that the images have been imported correctly and you are done.

If there are no images left on the camera, please be sure to follow the steps below to apply the countermeasure software.

If there are no captured images left in the camera

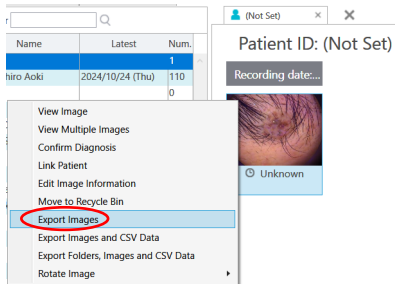
1. Start D'z IMAGE Viewer.
2. Backup all data just in case (save to any destination)



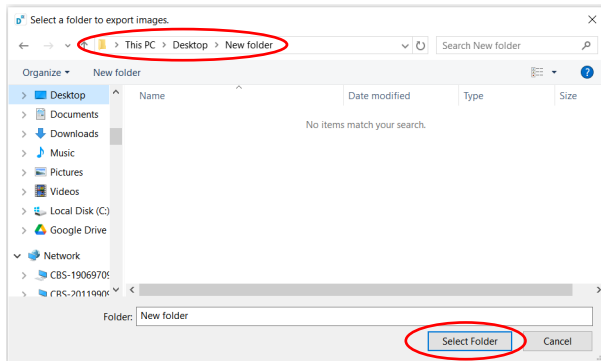
3. Create a new folder on the desktop of your PC.



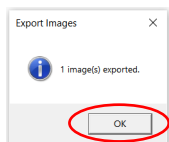
4. Select all images with "unknown date" in the "Patient ID not set" and right-click and select "Export Images" .



5. Select the folder created in step 3.



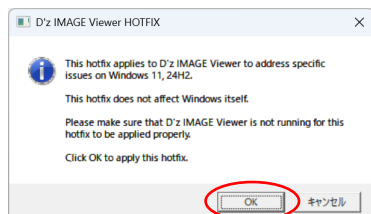
6. Close the "Output Images" dialog box.



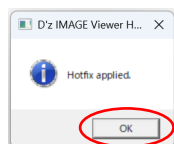
Continue to next page.

If there are no captured images left in the camera

7. Exit D'z IMAGE Viewer.
8. Double-click the downloaded "DzIMAGEViewer\_hotfix\_202411.exe" file.
9. Click OK on the dialog box that opens.

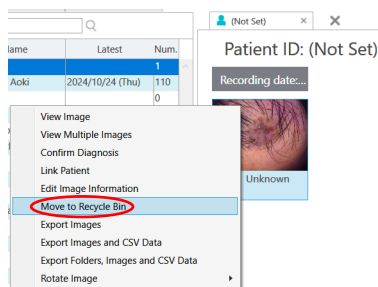


10. If "Hotfix applied." is displayed, the software has been successfully applied.

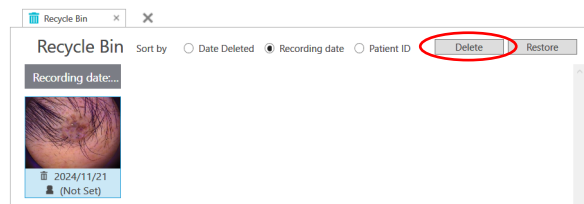


11. Click OK to finish
12. Start D'z IMAGE Viewer
13. Select all images with "unknown date taken" in Patient ID Unset and move them to the trash box.

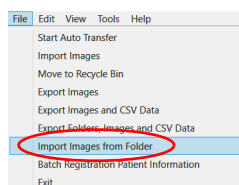
If there are images you do not want to delete other than the images taken by the camera, please remove them from the selection.



14. Delete the images completely from the trash box.



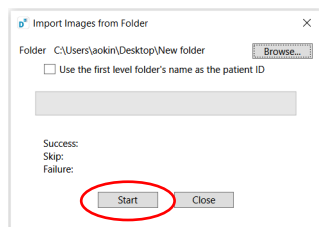
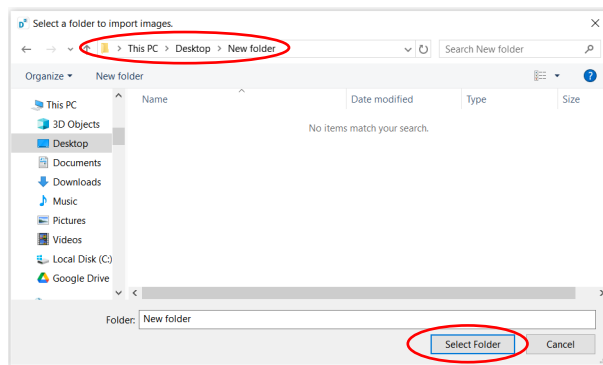
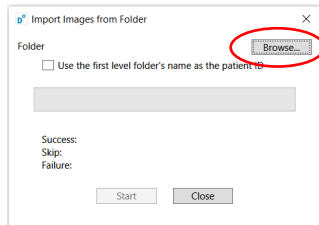
15. Import images output in 3-6.



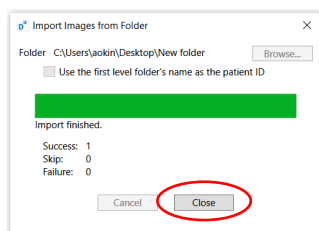
Continue to next page.

If there are no captured images left in the camera

16. Select the folder containing the images output in steps 3-6 to begin import.



17. When import is complete, press Close to exit.



18. When you confirm that the images have been imported correctly, you are done.