

Android Smartphone / How to avoid App crash

A way to avoid the application crash and fail

The cause may be the smartphone OS settings of "Battery" or "App Notifications".

You can avoid this by the following steps.

*The operation differs depending on the model, so refer to the Operation Guide for details.

Battery Settings

Steps:

1. Open the "Settings" of the smartphone OS and tap "Apps". Tap "G-SHOCK" and "Battery"

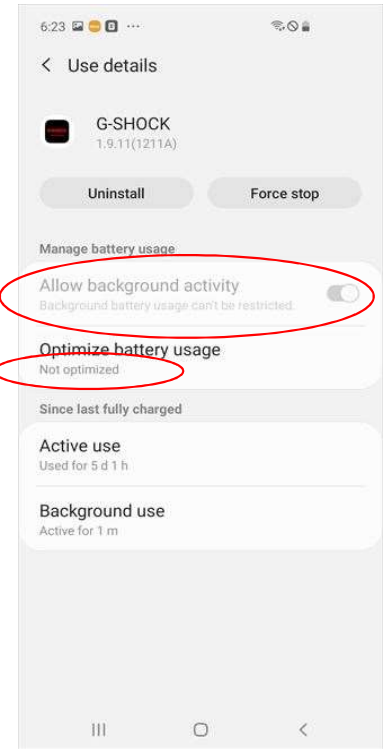
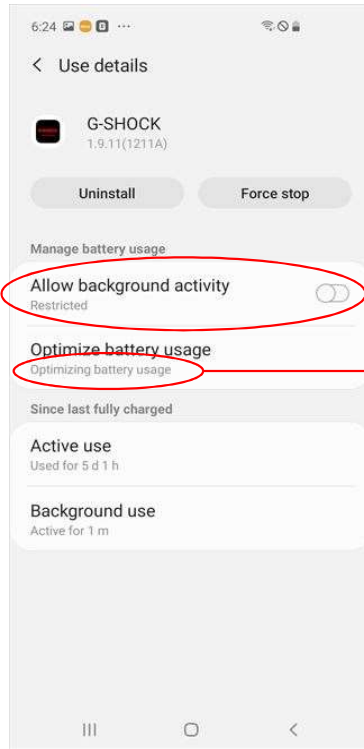
2. Check the battery's settings.

It will crash with the settings below.

3. Enable "Allow background activity".

Tap "Optimize battery usage".

Show "all" and set to "Not optimized".



Notification Settings

Steps:

1. Open the "Settings" of the smartphone OS and tap "Apps". Tap "G-SHOCK" and "App notifications"

2. Enable "Show notifications".

It will crash with the settings below.

